



Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 098/2020

16 April 2020

DELAY IN PROVISION OF THE EDM AND FXM NLMD PRODUCTS DISSEMINATED 15 APRIL 2020

The Currency Derivatives (CD.Zip) and Equity Derivatives (ED.Zip) Non-Live Market Data products were disseminated at 20h58 and 21h07 respectively on the evening of Wednesday, 15 April 2019 missing SLA of 20h30.

The delays with the dissemination of the products was due to technical issues with the valuations system used to provide input data, this unfortunately held up the production of the data files.

Further root cause of this specific problem is currently being assessed and measures will be put in place to try and prevent recurrence of this specific problem.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market(s) / Service(s):

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

Tshepo Modise
Information Services